

## First Responder Communications Survey

Survey of 1,000 People

Margin of error: 3.1%

November 29 – December 2, 2007

**Now I would like to ask you a few questions about the communications equipment used by police, fire, ambulance and other first responders in emergency situations.**

Looking back at what happened in New York on the day of the 9/11 attacks on the World Trade Center, the police, fire, ambulance and other first responder teams were all using different and incompatible communications equipment. As a result, they were NOT able to communicate with each other at critical times on that day and in the days that followed.

What do you feel was a reasonable time frame after 9/11 to have learned the lessons of 9/11 and upgraded communications systems to insure all First Responders are able to communicate with each other easily in an emergency...should most or all places have been upgraded within a few months after 9/11, or within a year, or by this year (six years after 9/11), or do you think it is reasonable to expect most or all places to be upgraded but not for another year or two from now?

Within a few months .....	30%
More than a few months, but within a year .....	35
More than a year, but before now (six years later).....	18
Not for another year or two .....	12
Not sure .....	5

Looking ahead, whom do you have the most confidence in when it comes to making the right decisions about how to upgrade First Responder communications systems so that all First Responders to major emergencies can communicate easily with each other **(ROTATE)**

Local city, county or state government, OR The Federal government?

Local city, county or state government .....	57%
The Federal government .....	36
<b>(VOL)</b> Both equally .....	2
<b>(VOL)</b> Neither .....	2
Not sure .....	3

If Police/Fire/EMS officials in your community knew that a cost effective product existed that would enable first responder equipment to communicate with one another and resolve these communications problems in your community today, would you want your local officials to: **(RANDOMIZE RESPONSES.)**

Move quickly to put this new product in place in your community .....	64%
Wait for the Federal government to put this new product in place in every community nationwide .....	16
Continue to study the problem of incompatible communications equipment but take no immediate action.....	11
<b>(VOL)</b> None of these.....	4
Not sure .....	4